

CSN – Managed Provider Fact Sheet  
September 11, 2020, BOR Meeting Agenda #30

Background

- x The CSN Managed Provider request (BOR item #30) is for continuation of a third-party vendor service agreement that has been in place and budgeted for the past 14 years. This is not a “new” expense, it is actually a cost savings opportunity.
- x Previous NSHE Protocol did not require Board Approval of CSN Managed Provider Contract.
- x For the past 14 years CSN has been utilizing Ellucian as its Managed Services provider. The last year of the contract was at \$7.5 million annually, with an annual 2.5% CPI increase and a 5-year automatic renewal. As part of the due diligence process, CSN engaged Huron to perform an institutional assessment of its third-party IT business model and to better